

MHHS Qualification Advisory Group (QAG) Headline Report

Issue date: 26/08/2025

Meeting number **QAG 019**

Venue **Virtual – MS Teams**

Date and time **21 August 2025 10:00-12:00**

Classification **Public**

Actions

Area	Action Ref	Action	Owner	Due Date	Update
No actions captured					

Decisions

Area	Decision Ref	Description	Rationale
Headline Report and Actions	QAG-DEC79	The headline report of the previous meeting on 19 June 2025 was approved.	The Programme invited objections to the approval of the document, to which none were received.
Qualification Governance Update	QAG-DEC80	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the monthly review of QAG for required decisions and cancelled if not deemed necessary	The Programme invited objections to the monthly review of QAG, to which none were received.
QT Test Cases Batch 3 v2.1	QAG-DEC81	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the Non-SIT S&A QT Test Scenarios Batch 3 v2.1	The Programme invited objections to the document, to which none were received.
Wave 1 QT Readiness	QAG-DEC82	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved T2-QU-1100 (Qualification Testing Wave Readiness Confirmed)	The Programme invited objections to the approval of the milestone, to which none were received.

	QAG-DEC83	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved T3-QU-0028 (Qualification Wave 1 QT Execution Start)	The Programme invited objections to the approval of the milestone, to which none were received.
Programme Milestones related to QAG	QAG-DEC84	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved T3-QU-0094	The SRO invited objections to the approval of the milestone creation, to which none were received.

Key Discussion Items

Area	Discussion
Headline Report and Actions	DECISION: The headline report of the previous meeting on 17 July 2025 was approved with objections or comments (QAG-DEC79 – recording timestamp 00:03:40).
Qualification Progress Update	<p>The Code Bodies provided an update on QAD progress and noted that more information is now available for the Letter of Delegated Authority (LoDA) and for PPs Placing Reliance, in terms of they should approach it with Test Completion Report.</p> <p>They provided a status update on Pathways that all are on track, noting that all PPs on Pathway 2 and 3 have completed their QAD and received Director sign off. They confirmed that they're comfortable with how PPs are progressing against their individual waves, highlighting that 8 out of 15 PPs have had their initial QAD approved. They encouraged PPs in later waves to submit their initial QADs early to provide sufficient time to address any comments received.</p>
DIP Onboarding Update	<p>The DIP Manager provided an update on the status of DIP Onboarding.</p> <p>They highlighted that they're providing additional support some PPs where needed and will also be holding weekly drop-in sessions for PPs to raise any questions or issues they're facing. They stated that they're currently working out the best time to hold the drop-ins and will let PPs know via the Newscast once confirmed.</p> <p>The Supplier Agent Representative queried if they're intending to publish an FAQ document for commonly experienced issues. The DIP Manager explained that the issues experienced are individual to each PP depending on their company structure and roles but confirmed they are hoping to extract commonly incurred issues from the drop-in session to create a tailored FAQ document. The Supplier Agent Representative queried if the DIP Manager has sufficient bandwidth to support all the PPs that are experiencing issues. The DIP Manager confirmed they are upskilling team members to ensure they have enough bandwidth across the team to support PPs and will aim to prioritise support across the relevant Pathways and Waves.</p> <p>The Large Supplier Representative raised ongoing constituent concerns around clarity of process, prioritisation of support and the impact of delays on PPs that need to meet certain deadlines. They queried whether the DIP Manager is confident that this will no longer remain an ongoing issue, in light of the resource upskilling previously mentioned. The DIP Manager explained that part of the issue is obtaining the answer from the right person in order to provide a focused answer and reminded PPs that the quickest and most efficient way for a query to be triaged is to raise it through the Elexon Support Portal instead of via email.</p> <p>The DIP Manager requested that the Primary User Admin of UIT notifies them of any upcoming annual leave, once the invites are sent out.</p>

	<p>They provided an overview of the ServiceNow and DIP Onboarding Journey Timeframe and are currently determining if it will be hosted on the DIP Manager website or in the MHHS Qualification Space. The Supplier Agent Representative queried if it could be hosted on both sites. The DIP Manager voiced concerns around having a single source of truth but will review where it is best placed.</p> <p>The PPC Representative queried if all PPs should be onboarded to ServiceNow. The DIP Manager explained that the ServiceNow team are onboarding PPs in company groups to create a profile, however, noted that anyone raise a request through ServiceNow, using their email address.</p> <p>The DNO Representative queried if LDSO DIP Onboarding progress is on track. The DIP Manager confirmed that once onboarded there are a series of activities that have to be completed but as a whole, they are all on track and progressed.</p> <p>Post-meeting note: It has since been communicated through GLIG that all except one LDSO are on track and have generated production DIP certificates with the remaining LDSO expected to complete by 22 August 2025. They also highlighted that this LDSO has communicated an internal issue which means it cannot complete webhook registration by 22 August 2025 and a plan is in place to resolve. Please see slide 26 in the GLIG slides for further info: MHHS-DEL4139 GLIG M10 22 August 2025 v1.0.pdf</p>
Qualification Governance Update	<p>The Programme provided an overview of the change to governance proposed at QWG and sought approval for the monthly review of whether QAG should take place, noting that a decision on bringing SAQTSG into QWG will be taken to September QAG following the trial meeting on the 3 September 2025.</p> <p>The Large Supplier Representative highlighted concerns about removing SAQTSG from diaries as constituents believe they will still need a lower-level group to discuss more technical queries related to QT and more frequently than once a month. The Programme confirmed that due to the QWG agenda reducing, they are confident there will be enough time to facilitate more technical discussions and can review the frequency of meetings after the 3 September 2025.</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the monthly review of QAG for required decisions and cancelled if not deemed necessary (QAG-DEC80 – recording timestamp 00:29:40).</p>
QT Test Cases Batch 3 v2.1	<p>The Code Bodies provided an overview of the Non-SIT S&A QT Test Scenarios Batch 3 Consultation and sought approval of the Non-SIT S&A QT Test Scenarios Batch 3 v2.1.</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the Non-SIT S&A QT Test Scenarios Batch 3 v2.1 (QAG-DEC81 – recording timestamp 00:31:00).</p>
Wave 1 QT Readiness	<p>The IPA presented the key observations and recommendations of their Qualification Testing Wave 1 Readiness Assessment.</p> <p>The Code Bodies provided an update on Wave 1 Participant Readiness, highlighting that one PP will likely be under a full Placing Reliance agreement, in which case, QT is not required and another PP is being reallocated to Wave 2. They noted that the T3 milestone, T3-QU-0027 (Qualification Wave 1 Participant Test Readiness Confirmed) is tracking red due to issues encountered with DIP Onboarding, noting there is just one outstanding PP left to onboard to the DIP who they are working with to resolve and don't foresee this impacting the Wave 1 schedule.</p> <p>They recommended the commencement of Qualification Wave Testing in accordance with the Programme Plan as all outstanding items are at an individual participant level are expected to be rectified before or shortly following Wave start. They sought approval of T2-QU-1100 (Qualification Testing Wave Readiness Confirmed) and T3-QU-0028 (Qualification Wave 1 QT Execution Start).</p>

	<p>The Large Supplier queried if it should be a caveated approval due to the PP issues outlined which prevents all PPs being ready for the start of Wave 1. The Code Bodies confirmed its related to management calls which they don't believe holds up the start of Wave 1.</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved T2-QU-1100 (Qualification Testing Wave Readiness Confirmed) (QAG-DEC82 – recording timestamp 00:37:02).</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved T3-QU-0028 (QAG-DEC83 – recording timestamp 00:37:02).</p> <p>The Code Bodies confirmed that the ADO and QTF access activity for Non-SIT S&A is now complete.</p>
Programme Milestones related to QAG	<p>The Code Bodies provided an update on the other Wave 1 T3 milestones that have no impact on the commencement of Wave 1.</p> <p>They confirmed that all Wave 1 PPs have now submitted their initial QAD as of 8 August 2025 and sought approval of T3-QU-0094 (Qualification Wave 1 Participants have submitted their initial QAD).</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved T3-QU-0094 (QAG-DEC84 – recording timestamp 00:38:20).</p> <p>They highlighted that Wave 1 Test Prep T3 milestones T3-TE-0017 (Confirmation from Qualification Wave 1 Participants that DIP onboarding has completed), T3-QU-0095 (Qualification Wave 1 Participants' to provide status of PIT completion and submit QT Test Plan), T3-QU-0016 (Qualification Test Plans for Wave 1 Participants approved) and T3-QU-0096 (Qualification Wave 1 Participants have submitted PIT Test Completion Report and evidence for QT Entry) are tracking red as several participants in Wave 1 are delayed in finalising their documents or onboarding. They confirmed that Code Bodies are working with PPs on a case-by-case basis to resolve their issues.</p> <p>They noted that T3-TE-0017 was mislabelled as a Testing milestone and will be updated with a Qualification reference ID.</p>
Top Programme Risks Related to QAG	<p>The RAID Manager provided an update on the residual risks related to QAG that remain ahead of M10 and as Participants move into Production.</p> <p>The Supplier Agent Representative queried where risks associated with Early Life Support of MHHS, Post M10 would be raised and discussed. The RAID Manager confirmed it depends where the risk sits within the Programme as they will be brought to and discussed within the relevant Working/Advisory group. They also added that it's important to make the distinction between what sits within the Programme scope and what sits within Elexon BAU governance. They confirmed that the Programme will be focused on risks associated with milestones in the Programme plan and their outcomes, which will continue to be tracked through Qualification Governance. It was highlighted that Early Life Support Exit risks will be tracked through TORWG which will feed into Elexon BAU risks. The Supplier Agent Representative queried if it will be communicated out to industry and signposted where to raise a risk if PPs aren't sure. The Programme confirmed they're expecting an update to come to September PSG.</p> <p>The RAID Manager ran through higher risks pertaining to Qualification success.</p>
AOB	No questions or comments were raised.
Summary and Next Steps	No questions or comments were raised.

Date of next meeting: 18 September 2025

Attendees

Chair

Chris Welby

Chair

Industry Representatives

Andrew Wallace

Clare Hannah

David Yeoman

Helen Clarke

Laura Kennedy

Graham Wood

Andrew Green

Kerry O'Donnell

RECCo Representative (as Qualification Agent)

Supplier Agent Representative

DNO Representative

Supplier Agent Representative (Independent)

Elexon Representative (as Qualification Agent)

Large Supplier Representative

I&C Supplier Representative

Medium Supplier Representative

MHHS IM

Katie Dyson

Jason Brogden

Francesca Drew

Adrian Ackroyd

Dylan Gadhia

Stuart Scott

Awan Deen

PMO

Programme Industry SME

PPC

Client Test Programme Manager

RAID Manager

Industry SME

Early Life Support Manager

Other Attendees

Andy MacFaul

Jenny Boothe

Taylor Thorpe

Jessica Davis

George Player

Sarah Ross

Devon Leslie

Benjamin Gilbert

Daniel Rodgers

Jennifer Isaac

Ofgem

Ofgem

IPA

DIP Manager

Elexon Qualification Team

Elexon Qualification Team

Elexon Qualification Team

Elexon Qualification Team

REC Qualification Team

Elexon PMO

Apologies

Seat vacant

Smitha Prichrikat

Vaishnavi Sharma

Warren Fulton

Small Supplier Representative

Client Delivery Manager

REC Code Manager

Migration Lead

Chris Welby
James Stokes
Gareth Evans
Rachel Stringfellow
Nicola Farley
Erik Baguzis

MHHS SRO/Chair
DIP Manager
I&C Supplier Representative
Medium Supplier Representative
Qualification Test Manager
iDNO Representative